# IN TOUCH

## UNITED LABORATORIES

## inTOUCH Installation Instructions for all Devices

InTOUCH can be installed on just about any device or platform. This includes iPhones, iPads, Android phones and tablets, Mac laptops, Windows 10 laptops or tablets, or even get the app in a web browser like Google Chrome.

# Install the app on your Apple iPhone or iPad

## Initial / APP code: **unitedlabs**

iPad/iPhone App Store Link:
https://apps.apple.com/us/app/storyslab/id1040957326?ls=1

## QUICK START

1. Open the link from your supported device and follow the prompts, entering "**unitedlabs**" for the initial code.
2. Close the store, **find the icon on your device** and start the app once it has finished loading.
3. Use your **United Labs email address and password** when prompted.

## STEP-BY-STEP INSTRUCTIONS (IPAD):

Do all of the following FROM YOUR iPad:

1. Connect to reliable **Wi-Fi.**
2. From your iPad, click on (or type into Safari) the install web link (above).
3. From the App Store, tap 'Get.' You will need to enter your iTunes credentials. The app will install an icon on your iPad desktop for future access.
4. When installation is complete, start the app by tapping "Open."
5. Enter "**unitedlabs**" as the initial code, then sign-in with your United Labs email address and password.
6. Upon successful sign-in you will be prompted to install updates (must have Wi-Fi for this and may take 10 minutes or so for the first time).
7. Accept updates

★**PLEASE NOTE:** Once signed in, the INSTALL will be a bit lengthy and install while on Wi-Fi. (Future updates are faster as they only install new/edited files).

# Install the app on your Android Phone or Tablet

### Initial / APP code: **unitedlabs**

Android Tablet/Phone: https://tinyurl.com/storyslab

## QUICK START

1. Open the link from your supported device and follow the prompts, entering "**unitedlabs**" for the initial code.
2. Close the store, **find the icon on your device** and start the app once it has finished loading.
3. Use your **United Labs email address and password** when prompted.

**STEP-BY-STEP INSTRUCTIONS (ANDROID TABLET/PHONE):**

**Do all of the following FROM YOUR Android tablet:**

1. Connect to reliable **Wi-Fi**.
2. From your tablet, click on (or type into a browser) the install web link (above).
3. From the Play Store, tap 'Install.' You will need to enter your Google credentials if you are not already logged in. The app will install an icon on your tablet desktop for future access.
4. When installation is complete, start the app by tapping "Open."
5. Enter "**unitedlabs**" as the initial code, then sign-in with your United Labs email address and password.
6. Upon successful sign-in you will be prompted to install updates (must have Wi-Fi for this).
7. Accept updates

★**PLEASE NOTE:** Once signed in, the INSTALL will be a bit lengthy and install while on Wi-Fi. (Future updates are faster as they only install new/edited files).

# Install the app on Windows 10

**Initial / APP code: <span style="color:red">unitedlabs</span>**

Windows 10:
https://www.microsoft.com/store/apps/9NBLGGH5Q2Q2

**Step-by-step instructions:**
**Windows <span style="color:red">Computer</span> or <span style="color:red">Tablet</span>: (See next page for Browser)**

**Do all of the following FROM YOUR Surface tablet or other Windows 10 device:**

1. Connect to reliable Wi-Fi.

2. From your tablet, click on (or type into a browser) the install web link (above).

3. From the Windows Store, tap the 'Free' button. The app will install an icon in your Start Menu for future access.

4. When installation is complete, start the app by tapping "Open."

5. Enter "unitedlabs" as the initial code, then sign-in with your United Labs email address and password.

6. Upon successful sign-in you will be prompted to install updates (must have Wi-Fi for this).

7. Accept updates

★**PLEASE NOTE:** Once signed in, the INSTALL will be a bit lengthy and install while on Wi-Fi. (Future updates are faster as they only install new/edited files).

# View the app in ANY browser on the web! Download Nothing!

You can instantly see the content within inTOUCH in a web browser if you have an internet connection – or you're on Wi-Fi, or you're on your phone's data plan. Just hit the link below. No need to download ANYTHING!

The upside is that you can see materials anywhere! Just use the log in link below! The downside of viewing in a browser is all the bells and whistles, like favorites, may not be available in this view.

Visit and bookmark this link:
Web: https://unitedlabs.storyslab.com/login

You'll still need to enter the app code: **unitedlabs** and enter your United email and password.

For more information, or help with using United's inTOUCH app, please visit our helpdesk website page at www.unitedlabsinc.com/intouch